

September 12, 2025
Nippon Life Insurance Company

Report to the Financial Services Agency Regarding the Incident Involving the Improper
Acquisition of Information by Seconded Employees from Nippon Life

Nippon Life Insurance Company (President: Satoshi Asahi, hereinafter “Nippon Life”) received an order to report from the Financial Services Agency (hereinafter “FSA”) on July 18, regarding the incident involving the improper acquisition of information by seconded employees from Nippon Life to a bank. Since then, Nippon Life has been conducting an investigation to fully reveal the detail of the incident. Today, Nippon Life reported to FSA on the facts revealed by the investigation, root causes of the incident, and measures to prevent recurrence.

For the detail of the investigation, please refer to the Japanese press release below.

<https://www.nissay.co.jp/news/2025/pdf/20250912.pdf>

We sincerely apologize for any inconvenience and concern this has caused our customers and all stakeholders. We take this incident seriously and are committed to implementing company-wide measures to prevent recurrence based on identified root causes in order to restore the trust of our customers and all stakeholders.