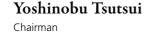
Fundamental Management Principles of Nippon Life

Life insurance business based on the philosophy of "co-existence, co-prosperity and mutualism" is closely connected with the welfare of the public. Because of the nature of the business, public understanding and support are indispensable for the development of life insurance companies. For this reason, we have established the "Fundamental Management Principles of Nippon Life" under the precepts of Conviction, Sincerity and Endeavor.

- We will strive sincerely to fulfill our responsibilities to the people by making every effort to offer policies which are truly needed.
- We will, in recognition of the public service aspects of the life insurance business, strive to contribute to the elevation of the social welfare level through proper investment activities.
- We will strive to increase further our productivity in every division of the Company, with powerful execution, strong conviction and creative imagination.
- We will strive to raise the living standard of all our employees through the prosperity of Nippon Life. We will also strive to be good citizens of Japan and the world.

As a member of the life insurance industry, we will cooperate with other life insurance companies for the development of this industry, and will also cultivate public understanding and support for life insurance.



Hiroshi Shimizu
President



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MEDIUM-TERM MANAGEMENT PLAN Overview of the Medium-Term Management Plan

"Zen Shin -next stage- (2017-2020)"

BUSINESS OVERVIEW



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CORPORATE GOVERNANCE AND MANAGEMENT

Corporate Governance and Management ------ P70



COMPANY INFORMATION AND FINANCIAL DATA

From the beginning of the fiscal year ending March 31, 2020, company information and financial data are disclosed on the Nissay website.

https://www.nissay.co.jp/kaisha/annai/gyoseki/disclosure.html

Nippon Life Insurance Company's 130-Year History

Since its foundation, Nippon Life has responded to requirements in a manner that embodied the spirit of mutual aid.

Nippon Life Assurance Co., Inc. established (1889)

Sukesaburo Hirose, an ambitious banker with a desire to save the world and help people, devoted himself to founding the Company.





Paid out the first profit dividends to policyholders in Japan (1898)

Paid dividends to policyholders in Japan after the first closing of books, keeping its promise to customers.

Actuarial department in charge of closing of books (1895)

Top in the industry for amount of policies in force (1899)

In 1895, attained the industry's number two position with amount of policies in force valued at ¥10 million, and achieved the top position in 1899, a mere 10 years after founding.



Commemorative event celebrating the attainment of ¥10 million in amount of policies in force (1895)

Moved to newly built headquarters at present location (1902)

New Company headquarters, built in stately red brick and granite, was designed by Kingo Tatsuno, who also designed Tokyo Station.

Former company headquarters (1902–1959)



Nippon Life Saiseikai Foundation established (1924)

The foundation is deeply involved in social welfare work, including free medical checkups. and opened the Nissay Hospital attached to the Nippon Life Saiseikai Foundation in 1931.



Traveling clinic in Shikoku (1930)

The Company reemerged as Nippon Life Insurance **Company** (1947)

Returning to the spirit of providing mutual aid and assistance as exemplified by being the first in the industry to pay policyholder dividends, Nippon Life reemerged as a mutual company.

Managing executive officer Gen Hirose giving an address at a commemorative ever

Nissay Theater opened (1963)

Nissay Theater opened in the newly constructed Hibiya Building with the aim of contributing to Japanese arts and culture.



Elementary school students invited Nissay Theater opening poster (right)

Whole life insurance with term life rider launched (1981) (given the nickname Long Run in 1983)

Nissay's main products grew with widespread support from customers



1889 Nippon Life Assurance Co., Inc. established 1987 • Opening of Nissay Life Plaza Shinjuku (1st outlet) 1891 Renamed Nippon Life Assurance Co., Ltd. 1988 Corporate Identity (CI) introduced

1898 • Paid out the first profit dividends to policyholders in Japan 1989 100th Anniversary

1899 • Top in the industry for amount of policies in force 1902 • Moved to newly built headquarters at present location 1992 • Athlete (dread disease term rider) launched

1924 Nippon Life Saiseikai Foundation established (Certified as a public interest incorporated foundation in 2012)

 Nissay Hospital opened, attached to the Nippon Life Saiseikai Foundation (Renamed Nippon Life Hospital in 2018)

1940 Japan's first "Ordinary insurance with dividend by profit source" launched

1947 • The Company reemerged as Nippon Life Insurance Company

1950 Opening of the Nippon Life Insurance Baseball Stadium

1959 • Endowment Insurance with Term Rider Kurashi no Hoken launched

1963 Nissay Theatre opened

1964 • The "Nissay Masterpiece Theatre" (Nissay Meisaku Gekijo) launched

1973 • Nissay Children's Culture Promotion Foundation established (Renamed Nissay Culture Foundation in 1993 and converted into a public interest incorporated foundation in 2009)

1979 Nippon Life Foundation established

(Converted into a public interest incorporated foundation in 2010)

1981 • Whole life insurance and whole life insurance with term life rider launched

1985 Nissay BOT Investing Advisors established (Renamed Nissay Investment Advisors in 1989)

- 1991 Nippon Life Insurance Company of America established
- Nissay Million Tree-Planting Campaign began
- 1993 Nissay Green Foundation established
- (Foundation converted to a public interest incorporated foundation in 2011)

1994 • Living needs benefit rider launched

1995 Nissay Investment Trust Co., Ltd. established

1997 • Acquired an equity stake in Bangkok Life Assurance Limited

Forward (illness & disability term rider) launched

1998 • Nice Care (nursing care rider) launched

 Nissay Asset Management Investment Trust Corporation established through merger of Nissay Investment Advisors Co., Ltd. and Nissay Investment Trust Co., Ltd.

1999 • Nissay Insurance Accounts launched

Nissay Information Technology Co., Ltd. established

2000 Separate Account Management Division spun off, then integrated with Investment Trust Advisors and renamed Nissay Asset Management Corporation

Ikiru Chikara EX launched

Nissay Call Center launched

2002 • "Nissay Million Tree-Planting Campaign" goal of one million trees reached

Individual variable annuities that are sold in banks launched

Nippon Life was founded as Nippon Life Assurance Co., Inc. in July 1889, and in 1891, the name was changed to Nippon Life Assurance Co., Ltd. When the Company was founded, a premium table based on unique Japanese mortality statistics was created. At the same time, Nippon Life became the first Japanese life insurer to decide to offer profit dividends to policyholders, which embodied the spirit of mutual aid. And so, after its first major closing of books in 1898, Nippon Life paid the first policyholder dividends in Japan.

After World War II, the Company was reborn as Nippon Life Insurance Company in 1947, and now, 130 years since its foundation, continues to work to realize mutual aid and cooperative prosperity as a mutual company.

Looking ahead, we will continue to embody this spirit of mutual aid and, as a life insurance company, strive to provide customers with enhanced services.

Opening of Nissay Life Plaza Shinjuku (1987) (1st outlet)

Nippon Life continues to develop a nationwide network of service counters for customers staffed by financial planners who provide specialized consulting services.



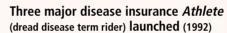
1st outlet Nissay Life Plaza Shinjuku

Corporate Identity (CI) introduced (1988)

Adopted NISSAY to express our corporate approach symbolizing "Newness" and "Communicating and Proposing." Changed to the new Company Emblem.







Pioneered the development of living benefit products.



Nissay Million Tree-Planting Campaign goal of one million trees reached (2002)

Achieved 1992 campaign goal of planting one million trees in 2002 and Nissay Planting and Nurturing Forests for Future Generations Campaign began the following year.



Poster for Nissay Planting and Nurturing Forests for Future Generations Campaign

Mirai no Katachi launched (2012)

Revolutionized insurance products under the concepts of "perfect for every individual customer" and "importance of payment."

Mirai no Katach



Management integration with Mitsui Life Insurance Company Limited (2015) (Renamed TAIJU LIFE INSURANCE COMPANY LIMITED in 2019)

Acquisition of MLC Limited (2016)

We carried out management integration with Mitsui Life Insurance Company Limited and made MLC Limited a subsidiary, with the aim of building a medium- to long-term growth foundation and expanding earnings for the entire Nippon Life Group.

Management integration with MassMutual Life Insurance

(Renamed Nippon Wealth Life Insurance Company Limited in 2019)

Aiming to establish a framework to widely address the demands of customers in the financial institution over-the-counter sales market, we carried out a management integration with the MassMutual Life Insurance Company in 2018.

HANASAKU LIFE INSURANCE Co., Ltd. opened for business (2019)

To boost our presence in the independent retail agency market, we opened HANASAKU LIFE INSURANCE Co., Ltd.

for business in 2019.

2003 Nissay Planting and Nurturing Forests for Future Generations Campaign, a forest protection campaign, launched

Nissay-SVA Life Insurance Co., Ltd. established

2004 Bangkok Life became a Group company

2005 • Iryo Meijin EX (hospitalization and medical life insurance) launched

2008 • Mirai Support launched

 More than seven million children invited to watch musicals at the "Nissay Masterpiece Theatre" (Nissay Meisaku Gekijo)

2009 My Medical Ex launched

 Nissay-SVA Life Insurance Co., Ltd. changed its joint venture partner to China Great Wall Asset Management Corporation and renamed the joint venture Nissay-Greatwall Life Insurance Co., Ltd.

2010 • Zutto Motto Service launched

2011 • Invested in Reliance Life Insurance Company Limited and made it into a Group company (Renamed Reliance Nippon Life Insurance Company Limited in 2016)

2012 Nissay Mirai no Katachi launched

• Invested in Reliance Life Insurance Company Limited and made it into an affiliate company (Renamed Reliance Nippon Life Asset Management Limited in 2016)

2013 • Nissay Educational Endowment Insurance launched

2014 • Yume no Katachi Plus launched

The "Nissay Masterpiece Series" (Nissay Meisaku Series) launched

Invested in PT Asuransi Jiwa Seguis Life making it an affiliated company

- 2015 Nissay Mirai no Katachi Itsutsu Boshi plan featuring dread disease insurance coverage with continuous support launched
 - Management integration with Mitsui Life Insurance Company Limited (Now TAIJU LIFE INSURANCE COMPANY LIMITED)

2016 • Gran Age launched

ChouChou! launched

Turned Australian life insurer MLC Limited into a subsidiary

2017 Start of the Medium-Term Management Plan "Zen Shin -next stage- (2017-2020)"

Platinum Phoenix launched

Moshimonotoki no...Seikatsuhi launched

Yume no Present launched

Invested in The TCW Group, Inc., making it an affiliate

2018 Nissay Mirai no Katachi Daijobu specific medical coverage launched Management integration with MassMutual Life Insurance Company

(Now Nippon Wealth Life Insurance Company Limited)

2019 130th Anniversary

HANASAKU LIFE INSURANCE Co. Ltd. opened for business

Nissay Mirai no Katachi NEW in 1 general hospitalization insurance launched

• Long Dream GOLD 3 (single-payment whole life insurance with variable accumulation rate) launched

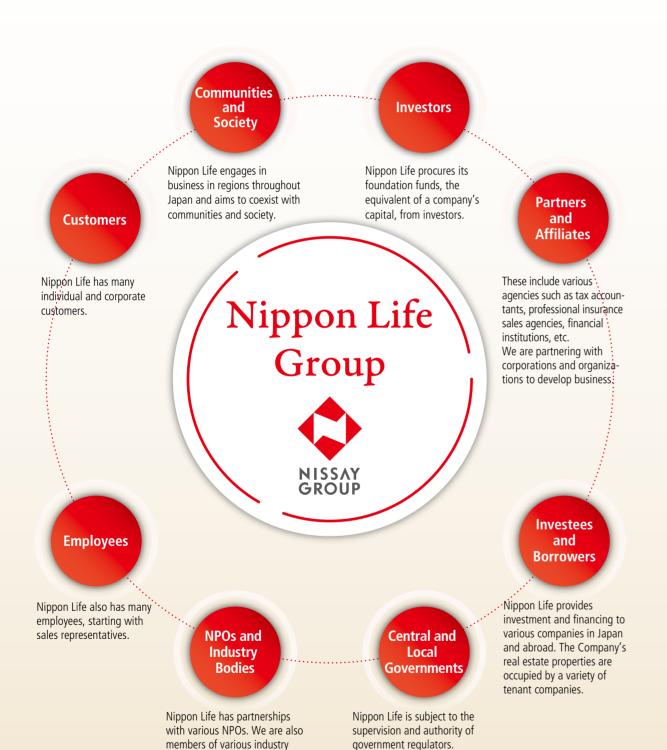
Nippon Life Group's Stakeholders

The life insurance business is built on the philosophy of "co-existence, co-prosperity and mutualism" and the deep understanding and trust of people.

Since its foundation, Nippon Life has valued dialogue with stakeholders and moved forward together with society. Looking ahead, Nippon Life will continue to provide its distinctive values and use dialogue with stakeholders to reflect society's expectations in management.

bodies, and we work together

with these organizations.



We are also concluding

partnership agreements with prefectural and municipal

governments throughout Japan.

Overview of the Nippon Life Group (As of April 1, 2019)

Nippon Life is advancing its Group business strategy, aiming to increase its policyholder interests by expanding earnings over the long term. Specifically, in our core life insurance operations, we will continue cultivating the domestic market, which is expected to continue growing stably, while developing our overseas strategy to secure growth opportunities that are not present in Japan. Moreover, in the asset management business, which has a strong affinity with the life insurance business, we are making efforts both in Japan and overseas to increase our investment income.

Looking ahead, we will continue to harness synergies with our Group companies over a wide area as we work to realize growth for the entire Group.

Domestic Insurance

companies

TAIJU LIFE INSURANCE

Hanasaku Life Insurance Co., Ltd.







Nippon Wealth Life





Life insurance policy solicitation and non-life insurance agency work



Life insurance policy solicitation and non-life insurance agency work



non-life insurance agency work

Overseas Insurance

companies





Great Wall Changsheng Life Insurance Co., Ltd.





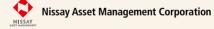


Bangkok Life Assurance Public Company Limited



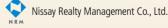
Asset Management

companies



Post Advisory Group

Post Advisory Group, LLC





Nissay Capital Co., Ltd.

NIPPON LIFE ASSET ReLI∧NCe

Reliance Nippon Life Asset Management Limited





The Master Trust Bank of Japan, Ltd



Shinjuku NS Building Co., Ltd. Omiya Sonic City Co., Ltd. Aroma Square Co., Ltd.

General Affairs

companies



Nissay Business Service Co., Ltd.



NISSAY NEW CREATION CO., LTD.



NLI Research Institute





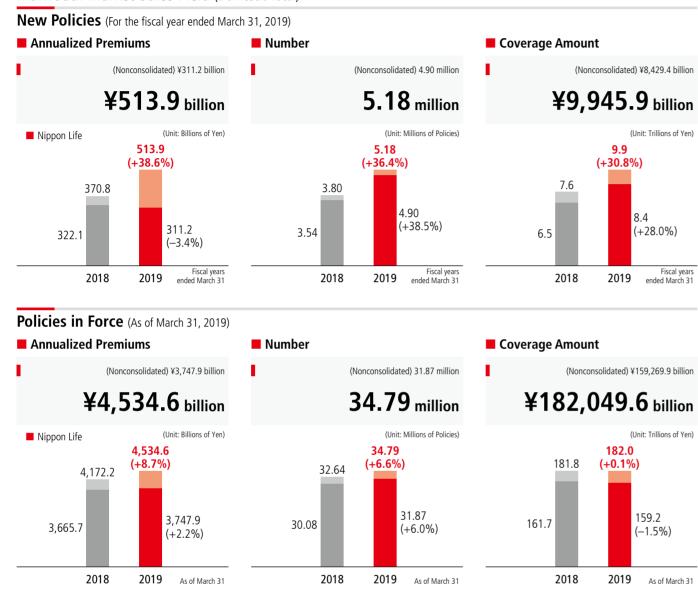
Nissay Information Technology Co., Ltd.



Life Care Partners Co., Ltd.

Business Performance Highlights

Individual Market Sales Field (Domestic Total)



Business results for Nippon Wealth Life and other factors have been added to each cumulative domestic total.

On a nonconsolidated basis for new policies, the number of policies and coverage amount increased with the launch of sales for Nissay Mirai no Katachi Daijobu specified serious disease coverage insurance in April 2018 despite a decline in the amount of annualized premiums. For policies in force, annualized premiums and the number of policies increased despite a decline in the coverage amount.

Corporate Market Sales Field (Domestic Total)



In group insurance and group annuities, both the domestic and nonconsolidated total saw increases in the coverage amount and assets under management as a result of consulting initiatives to meet customers' needs.

Revenues from Insurance and Reinsurance

For the fiscal year ended March 31, 2019

(Nonconsolidated) ¥4,775.1 billion

(Consolidated) ¥6,069.2 billion

Revenue from insurance and reinsurance comprises insurance and reinsurance premiums paid by policyholders.

Revenues from Insurance and Reinsurance (Consolidated) (Unit: Billions of Yen) ■ Nippon Life 6,069.2 (+11.9%) 5.422.0 4,775.1 4.488.4 (+6.4%)

2019

Fiscal years

ended March 31

(Unit: Billions of Yen)

Fiscal years

Core Operating Profit

For the fiscal year ended March 31, 2019

(Nonconsolidated) ¥678.2 billion

(Group) ¥755.1 billion

Core operating profit comprises income related to insurance (net of income from premiums less payments for insurance claims and business costs) and investment operations, including interest and dividend income.

Note: Core operating profit (Group) is calculated based on Nippon Life's core operating profit, TAIJU LIFE's core operating profit, Nippon Wealth Life's core operating profit, equity in overseas life insurance subsidiaries and net income before taxes of affiliates with some adjustments for internal

755.1 (+4.5%)722.7 678.2 668.2 (+1.5%)2018 2019 ended March 31

2018

Trends in Core Operating Profit (Group)

■ Nippon Life

Reference: Core Operating Profit (Nonconsolidated)

	2018	2019
Core operating profit	¥668.2	¥678.2
Expense difference	36.8	26.1
Risk difference	428.1	417.9
Interest difference	203.2	234.0

Note: The breakdown of core operating profit (expense difference, risk difference, and interest difference) has been calculated using a proprietary method giving consideration to the Company's unique factors, such as the composition of policies in force.

Investment Income

For the fiscal year ended March 31, 2019

(Nonconsolidated) ¥1,649.5 billion

(Consolidated) ¥1,842.3 billion

Investment income comprises interest and dividends earned by investing assets, gains on the sale of securities, and other items.

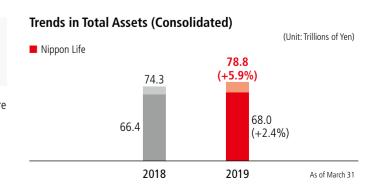
Total Assets

As of March 31, 2019

(Nonconsolidated) ¥68,084.7 billion

(Consolidated) ¥78,809.5 billion

Total assets, which are based on insurance premiums and other items, are indicators for company size.



Equity

As of March 31, 2019

Including foundation funds (kikin) and reserves of ¥4,992.8 billion

(Nonconsolidated) 46,241.7 billion

Equity is the sum of foundation funds (*kikin*), reserves and other items (foundation funds and the reserve for redemption of foundation funds, which are included in the balance sheets in the net assets section, with the contingency reserve and reserve for price fluctuations in investments in securities included in the liabilities section) and subordinated funds.

Trends in Equity (Nonconsolidated)



2019

Δs of March 31

Unrealized Gain/Loss on Securities

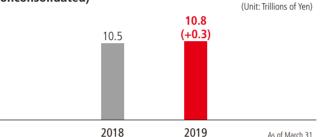
As of March 31, 2019

(Nonconsolidated) ¥10,897.2 billion

Unrealized gain/loss on securities indicates the difference between the market value of securities and the book value.

Trends in Unrealized Gain/Loss on Securities (Nonconsolidated)

2018



Solvency Margin Ratio

As of March 31, 2019

(Nonconsolidated) 933.3%

(Consolidated) 997.3%

The solvency margin ratio is the total value of the solvency margin (equity plus unrealized gain/loss on securities, etc.) divided by the quantified amount of all risks exceeding those that can normally be forecast, including major natural disasters and other events.

Real Net Assets

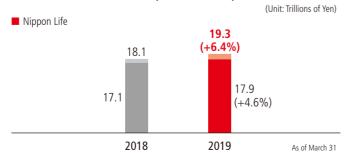
As of March 31, 2019

(Nonconsolidated) ¥17,948.8 billion

(Consolidated) ¥19,307.2 billion

Real net assets are calculated by subtracting total liabilities, other than contingency reserves and other liability items highly similar to equity, from total assets at market value, and an approximation of an insurance company's liquidation value.

Trends in Real Net Assets (Consolidated)



Evaluations from Ratings Companies

As of July 1, 2019 (Nonconsolidated)

R&I (Insurance Claims Paying Ability)

Α

JCR (Insurance Claims Paying Ability Rating)

AA

S&P Global (Insurer Financial Strength Rating)

A+

Moody's
(Insurance Financial Strength Ratings)

11

Issued by third-party ratings agencies, ratings are an evaluation of an insurance company's ability to pay insurance claims. (Ratings are not a guarantee that claims and other payments will be fulfilled.)

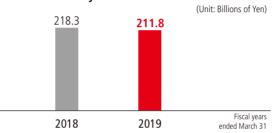
Distribution of Dividends to Participating Insurance Policyholders

■ Fiscal Year Ending March 31, 2020 Policyholder Dividends Based on the Fiscal Year Ended March 31, 2019 Results

Nippon Life aims to maximize profits for policyholders over the medium to long term, and strives to pay policy claims and benefits along with stable annual policyholder dividends each year.

Continuing on from last year, Nippon Life increased dividends by assignment in the financial results for fiscal 2018, as a certain number of years have passed since the launch of sales for *Mirai no Katachi* general medical insurance and cancer medical insurance with positive and stable trends in profitability.

Trends in Reserve for Policyholder Dividends



Policyholder Dividend Payout Ratio
[For the fiscal year ended March 31, 2019]

Reserve for policyholder dividends, etc.

Adjusted net surplus

The policyholder dividend payout ratio equals the reserve for policyholder dividends (including the equalized reserve for dividends to policyholders) divided by adjusted net surplus (in the case of a reversal, the reversal amount is deductible).

A measure of what financial resources are effectively available in consideration of laws and regulations, adjusted net surplus equals net surplus plus any excess of reserves such as contingency reserves.

Note: The reserve for policyholder dividends is accumulated to fund dividend payments to policyholders.

Policyholder Dividends in Mutual Companies

Life insurance premiums are generally calculated based upon expected rates, including rates of interest and mortality. However, because life insurance contracts are long-term agreements, actual conditions may differ from expectations due to changes in the economic environment, increasing management efficiency, or other factors.

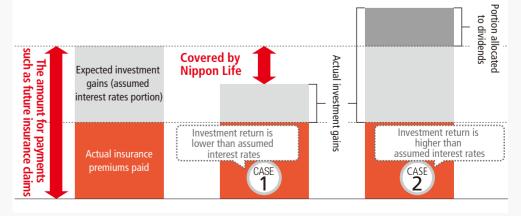
Life insurance contracts can be broadly classified into two categories, namely "participating insurance," where dividend payments are distributed, and "non-participating insurance," where no dividend payments are distributed. In the event that a surplus is generated by the difference between expected rates

and actual conditions in participating insurance, the increase is deemed to be distributable to policyholders (excluding non-participating insurance policyholders) based on policy terms as policyholder dividends. In fact, policyholder dividends could be classified, by nature, as the post-settlement of insurance premiums that were originally calculated based upon expected rates.

Nippon Life employs a mutual company format in which all policyholders (excluding non-participating insurance policyholders) are counted as members of the Company. In addition to the accumulation of equity, the majority of the surplus is returned to policyholders as participating policyholder dividends.

Dividend Framework

The chart on the right shows the framework for dividends based on assumed rates. Insurance premiums are calculated while discounting investment gains based on assumed rates. Even if actual investment profits are lower than expected, as in Case 1 below, Nippon Life guarantees this discount on insurance premiums to stay the same.



Please see p. 38 for details regarding the Policy Details Reminder, which is sent out each year to every customer.

Main Items in Balance Sheet

(Nonconsolidated)

(Unit:	: Billions of Yen)	
As of March 31	2019	
Total assets	68,084.7	A
Cash and deposits	977.5	
Call loans	429.9	
Monetary receivables purchased	244.0	
Assets held in trust	13.1	
Investments in securities		₿
Loans	7,438.7	
Tangible fixed assets	1,680.5	
Intangible fixed assets	192.5	
Reinsurance receivables	0.5	
Other assets	688.0	
Customers' liability for acceptances and guarantees	69.8	
Allowance for doubtful accounts	(4.4)	
Allowance for investment loss	(29.5)	
Total liabilities	61,502.7	
Policy reserves and other reserves:	56,347.2	_
Policy reserves	55,088.6	C
Reinsurance payables	0.6	
Corporate bonds	1,028.8	
Other liabilities	1,694.3	
Accrued bonuses for directors and audit and supervisory board members	0.1	
Accrued retirement benefits	365.8	
Accrued retirement benefits for directors and audit and supervisory board members	4.2	
Reserve for program points	9.2	
Reserve for price fluctuations in investments in securities	1,381.6	O
Deferred tax liabilities	496.8	_
Deferred tax liabilities for land revaluation	103.7	
Acceptances and guarantees	69.8	
Total net assets	6,581.9	
Foundation funds ①	100.0	a
Reserve for redemption of foundation funds ②	1,250.0	U
Reserve for revaluation 3	0.6	
Surplus 4	434.5	
Total foundation funds and others (=1)+(2)+(3)+(4)	1,785.1	
Net unrealized gains on available-for-sale securities ⑤	4,882.6	
Deferred losses on derivatives under hedge accounting 6	(31.2)	
Land revaluation losses	(54.6)	
Total valuations, conversions, and others (=⑤+⑥+⑦)	4,796.7	
Total liabilities and net assets	68,084.7	
	55,55 117	

(Consolidated)

	(Unit:	Billions of Yen)
As of March 31		2019
Total assets		78,809.5
Cash and deposits		1,541.3
Call loans		429.9
Monetary receivables purchased		401.9
Assets held in trust		13.3
Investments in securities		64,458.9
Loans		8,510.5
Tangible fixed assets		1,907.6
Intangible fixed assets		263.5
Reinsurance receivables		9.3
Other assets		1,199.9
Deferred tax assets		9.1
Customers' liability for acceptances and guarantees		71.0
Allowance for doubtful accounts		(7.1)
Total liabilities		71,831.2
Policy reserves and other reserves:		65,483.7
Policy reserves		64,100.3
Reinsurance payables		8.4
Corporate bonds Other liabilities		1,175.5
Accrued bonuses for directors and audit and		2,518.7
supervisory board members		0.1
Net defined benefit liability		440.5
Accrued retirement benefits for directors and audit and supervisory board members		4.9
Reserve for program points		9.2
Reserve for price fluctuations in investments in securities		1,460.1
Deferred tax liabilities		555.0
Deferred tax liabilities for land revaluation		103.7
Acceptances and guarantees		71.0
Total net assets		6,978.2
Foundation funds	1	100.0
Reserve for redemption of foundation funds	2	1,250.0
Reserve for revaluation	3	0.6
Consolidated surplus	4	629.5
Total foundation funds and others (=(1)+(2)+(3)+(4))	1,980.2
Net unrealized gains on available-for-sale securities	(5)	4,943.9
Deferred losses on derivatives under hedge accounting	6	(31.6)
Land revaluation losses	7	(54.6)
Foreign currency translation adjustments	(8)	(4.8)
Remeasurement of defined benefit plans	9	(13.4)
Total accumulated other comprehensive income	9)	(13.4)
(=5+6+7+	8+9)	4,839.2
Noncontrolling interests		158.7
Total liabilities and net assets		78,809.5

Total Assets

General account assets were \$66,826.7 billion, while separate account assets were \$1,257.9 billion.

B Investments in Securities

From the standpoint of gradually increasing profits for policyholders through the medium- and long-term improvement of revenues and profits, Nippon Life in particular holds domestic bonds, including national government bonds, local government bonds, and corporate bonds, all of which present potential for stable yen-denominated returns. Also, within the range of allowable risks, Nippon Life invests in domestic stocks, foreign securities and other securities.

Net unrealized gains on securities, the difference between the market value and book value of the securities, was ¥10,897.2 billion.

Policy Reserves

Policy reserves are reserves that must be accumulated under the Insurance Business Act in order to prepare for payments of future insurance claims and other benefits.

Reserve for Price Fluctuations in Investments in Securities

Reserve for price fluctuations in investments in securities is accumulated in accordance with the Insurance Business Act to cover losses caused by a future decrease in prices of assets whose value is likely to fluctuate, such as stocks.

(3) Foundation Funds (Kikin)/Reserve for Redemption of Foundation Funds

In accordance with the Insurance Business Act, foundation funds (*kikin*) serve as the financial base for mutual companies while providing a means of financing granted only to mutual companies and corresponding to the capital of joint-stock companies.

Main Items in Statements of Income

(Nonconsolidated)

	(Unit: I	Billions of Yen)	
Fiscal year ended March 31		2019	
① Ordinary income:		6,605.0	
Revenues from insurance and reinsurance		4,775.1	G
Investment income:		1,649.5	ē
Interest, dividends and other income		1,427.6	
Gain on sales of securities		194.9	
Other ordinary income		180.3	
② Ordinary expenses:		6,221.5	
Benefits and other payments:		3,654.5	G
Death and other claims		1,048.5	
Annuity payments		791.9	
Health and other benefits		653.4	
Surrender benefits		949.2	
Other refunds		209.9	
Provision for policy reserves:		1,369.8	
Provision for policy reserves		1,347.5	
Provision for interest on reserve for divide policyholders	dends to	22.2	
Investment expenses:		345.1	•
Loss on sales of securities		138.7	
Loss on valuation of securities		21.3	
Loss on derivative financial instruments,	net	93.1	
Provision for allowance for investment le	OSS	1.4	
Operating expenses		611.9	
Other ordinary expenses		240.0	
③ Ordinary profit	(=1)-2)	383.5	
Extraordinary gains		3.9	
⑤ Extraordinary losses:		111.0	
Provision for reserve for price fluctuations i	in investments		
in securities		99.4	
© Extraordinary gains (losses)	(=4)-5)	(107.1)	
7 Surplus before income taxes:	(=3+6)	276.4	
Income taxes – current		114.6	
Income taxes – deferred		(97.6)	
® Total income taxes		17.0	
Net surplus	(=⑦-⑧)	259.3	

(Consolidated)

/Units Dillians of Van

		(Unit	:: Billions of Yen)
Fiscal year ended March	31		2019
① Ordinary income:			8,227.1
Revenues from ins	urance and reinsurance		6,069.2
Investment income	2.		1,842.3
Interest, divider	ds and other income		1,596.0
Gain on sales o	f securities		205.4
Other ordinary inc	ome		315.5
② Ordinary expense			7,798.6
Benefits and other	1 /		4,597.4
Death and othe	r claims		1,323.8
Annuity paymer	nts		975.3
Health and other	er benefits		846.8
Surrender bene	its		1,169.0
Other refunds			238.1
Provision for policy	reserves:		1,652.6
Provision for po			1,630.4
	erest on reserve for dividends (mutual company)	to	22.2
Investment expens			371.7
Loss on sales of			145.6
Loss on valuation			19.0
	ve financial instruments, net		83.9
Operating expense	•		825.4
Other ordinary exp			351.3
③ Ordinary profit		(=(1)-(2)	428.4
Extraordinary gai	ns	(0 0)	17.4
⑤ Extraordinary los			117.8
	ve for price fluctuations in inve	stments in	
securities			104.4
6 Extraordinary gai	ns (losses)	(=4-5)	(100.4)
	rve for dividends to polic	yholders	
(limited company			13.8
® Surplus before in		(=3+6-7)	314.1
Income taxes – cu			135.6
Income taxes – de	ferred		(102.4)
Total income taxe	S		33.1
10 Net surplus		(=8-9)	281.0
1 Net surplus attrib	utable to noncontrolling i	nterests	2.2
12 Net surplus attrib	utable to the parent com	oany	278.7

Revenues from Insurance and Reinsurance

Comprising insurance and reinsurance premiums paid by policyholders.

6 Investment Income

This includes interest, dividends and other income as well as gain on sales of securities.

Benefits and Other Payments

These consist of payments related to insurance policies, including death and other claims, annuity payments, health and other benefits and surrender benefits.

Investment Expenses

These are expenses including loss on sales of securities, loss on valuation of securities and others.

• Net Surplus

Extraordinary gains and losses as well as total income taxes have been added or subtracted to ordinary income.

To earn the greater trust of customers and society

—Develop a Business Base for SustainedGrowth to Remain the Dominant Market Leader—

Introduction

When I was appointed as President last year, I presented two concepts for the Nippon Life Group both as a company that can approach change in a positive way and build greater trust with customers and society in an era with an average life expectancy of 100 years. With the Nippon Life Group leading the way in such an era, we have pushed forward over the course of a year with a new goal of developing a business base for sustained growth so we can remain the dominant market leader.

Looking back on the past year, there were many large-scale natural disasters such as earthquakes, torrential downpours, and typhoons at a frequency that exceeded expectations. To build greater trust with customers and society, our most important duty is to fulfill the obligation to provide insurance that was entrusted to us by our customers, regardless of the situation. During fiscal 2018, I regained the sense of our social mission as a life insurance company, as we carried out face-to-face initiatives with sales representatives seeing disaster-struck areas with their eyes.

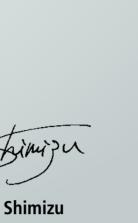
Furthermore, in the current environment surrounding the life insurance industry, we find ourselves amidst changes such as the progression of a declining and aging population, a constant ultra-low interest rate, and the rapid development of digitalization and advanced IT, which are having a significant impact on our profits and business structure. Despite this harsh business environment, we do not see the life insurance market in Japan contracting in the future. In contrast, we expect people's need for life insurance to diversify and expand, with the keywords being longevity, health, activity (most notably involving women and seniors), and wealth creation.

Reflecting on Two Years of the Medium-Term Management Plan "Zen Shin—next stage— (2017—2020)"

In fiscal 2017, Nippon Life started the Medium-Term Management Plan Zen Shin —next stage. The plan's slogan is "Working to be the leading company in an era with an average life expectancy of 100 years." We have set four management targets for fiscal 2020 of 8% growth in annualized premiums in force, 14 million policyholders, ¥70 billion in net income from Group companies, and ¥6.5 trillion in equity. From fiscal 2018, we formulated the three specific strategies of strengthening profitability, operational and business reform, and the promotion of Group management. These strategies apply to all of the Nippon Life Group businesses.

In these two years, we engaged in initiatives in every sector to achieve these targets, including the launch of several new insurance products, the development of compatible insurance franchises in areas such as healthcare, and efforts to generate synergies between Group companies. We made steady progress towards each of the targets: 5.2% growth in annualized premiums in force, approximately 13.83 million policyholders, ¥56.5 billion in net income from Group companies, and ¥6.2 trillion in equity.

Fiscal 2019 is the year in which we aim to achieve the Medium-Term Management Plan. By the same token, it is a year for us to move toward further growth in becoming a steadfast market leader. As the third year of *Zen Shin*—next stage, we will take three strategies formulated in the previous fiscal year to a higher level.







Specific Strategy [1]: Strengthening Profitability

The first specific strategy is strengthening profitability. Our aim is to raise our sales capabilities in every channel and bolster Nippon Life's profitability from the perspectives of both asset management and the insurance business including strategies related to sales, services, and products.

Sales and Service

We are targeting increases in market share via growth in our customer base.

Since 2007, we have been implementing Policy Details Confirmation Activities, in which the sales representatives, who form the core of our sales representative channel and constitute our greatest strength, visit each customer once a year, confirm hospital visits or surgeries, and provide guidance on items such as policy content. Going forward, around 50,000 sales representatives will provide even more meticulous service by becoming more familiar with customers through face-to-face meetings. We introduced the new mobile device *TASKALL* in April 2019 to strengthen the response capabilities of sales representatives and improve customer service. Furthermore, to maintain and improve the level of our services, we have introduced a new training system to carefully cultivate each sales representative, and are implementing initiatives to further improve their knowledge and activities.

We are also seeing sales channels other than the sales representative channel on the rise due to population trends, changing lifestyles, and greater diversity in the needs of customers. This is where we must respond to change, thus we will continue to develop various sales and service channels, including the network of Nissay Life Plaza retail outlets and the bancassurance channel that primarily services seniors and retirees requiring advice on inheritance or wealth creation. In addition, we are looking to secure an additional share in the market for walk-in insurance agencies, which allow customers to compare insurance policies on their own.

Product Strategies

Going forward, as customer needs evolve over time, we will continue to seek to develop products that are useful to customers and society

In April 2018, we launched sales for *Mirai no Katachi Daijobu* specified serious disease coverage insurance. The *Daijobu* policy provides specific medical coverage for 6 lifestyle diseases and organ transplantation. The *Mirai no Katachi* series extends to 13 different products, enabling customers to customize policies to their precise needs. *NEW in 1*, a new general hospitalization insurance that prepares for situations such as hospitalization and outpatient surgery, was added to the *Mirai no Katachi* series from April 2019. With *NEW in 1*, we have evolved our insurance products to better accommodate customer needs by making it possible to receive a rounded lump sum rather than day-by-day payments starting from the first day of hospitalization for patients who return home on the same day.

We also commenced operations for TAIJU LIFE and Nippon Wealth Life from April 2019, allowing us to flexibly propose a broader lineup of products.

Going forward, we will build a product development setup that can respond to increasingly diverse customer needs by developing a wide range of new products and services.

Asset Management

Despite ultra-low interest rates and other challenging aspects of our business environment, we will continue to work to strengthen profitability and adopt advanced asset management.

As part of a globally diversified investment approach, we aim to improve stable long-term returns by investing in overseas bonds and credit instruments, as well as in new and growing fields. In particular, we have invested ¥2 trillion in new businesses and growth fields, ¥700 billion of which goes toward our ESG investment target. We are actively promoting investment activities in order to improve yields and contribute to the formulation of a sustainable society. Refining our asset management capabilities lends to better appeal for our single-payment products, and played a significant role in expanding our share in the bancassurance channel in the previous fiscal year.

While targeting more advanced asset management in such ways, we are also working to reinforce our risk management. This involves efforts to mitigate a range of risks with forward-looking risk management methods based on compiling multiple risk scenarios that consider factors such as emergent geopolitical risks and surges in financial



market volatility. We will also continue to fulfill our responsibilities as an institutional investor by upgrading our stewardship activities.

Specific Strategy [2]: Operational and Business Reform

The second specific strategy is operational and business reform.

Digitalization and the use of advanced IT will revolutionize our work operations and businesses, and has significant potential to generate new value. More specifically, we are proceeding with introduction of these tools in four fields such as optimizing operations, improving customer convenience, boosting the productivity of sales representatives and other employees, and the expansion or new launch of business.

We have been actively proceeding with initiatives related to digitalization for some time now. To this end, we achieved paperless operations for new policy processing in 2012, and lead the industry in terms of the number of RPA introductions.

To address the advanced IT revolution, we are sending personnel to Silicon Valley in the US to gain expertise. Starting in fiscal 2018, we also began developing a new setup to provide flexible response capabilities in the FinTech field with the creation of the Innovation Office as a specialist in-house team.

In fiscal 2019, we launched the Next Value Project to accelerate initiatives targeting digitalization and the use of advanced IT, as well as to achieve an increase in policyholders and improve customer satisfaction.

Through these initiatives, I would like us to undertake structural reform for businesses by optimizing existing businesses and advancing into new businesses, which will serve as the driving force for growth.

Specific Strategy [3]: Promotion of Group Management

The third specific strategy is promotion of Group management.

The ultimate goal for a mutual insurer such as Nippon Life is to maximize benefits for policyholders, and one way to achieve this goal is to pursue Group initiatives. Specifically, we are looking to foster synergies within the Group based around our life insurance and asset management businesses in Japan and overseas, while also targeting the development of Group operations. In this way, we aim to generate stable income based on a diversified business base, while leveraging the Group to provide customers with the best products and services.

Together with TAIJU LIFE, we are taking on mutual supply of multiple products in the sales representative channel and enhancements to the product lineups of both companies. The overall Nippon Life Group, along with Nippon Wealth Life, is striving to continue to address customer needs by swiftly providing products in the bancassurance field and enhancing support to financial institutions. In addition to these companies, HANASAKU LIFE also commenced operations in April 2019. Through these four domestic life insurance companies, we will utilize the strengths of each company to increase our sales capabilities as the Nippon Life Group and pioneer emerging markets.

In the asset management business, we are responding to customer needs for asset formation by improving our operative capabilities through collaboration with Nissay Asset Management in Japan and overseas insurance companies such as TCW in the US.

Furthermore, as we strengthen our Group businesses, we are also investing in overseas insurance companies and asset management companies that will play a significant role in our overseas businesses, such as MLC Limited in Australia and TCW in the US. We also held the Global Executive Forum in November 2018, in which top management from overseas Group companies gathered for the purpose of interacting and strengthening governance.

Along with each Group company striving for growth in their respective business, we will build strategies together as a whole, tied to further improvements in sales and operational capabilities for the overall Nippon Life Group.

Human Resource Development as the Foundation

Developing our people is the foundation of everything we do at Nippon Life. Human resource development is a major focus to help employees find and develop their individual strengths and to realize their potential.

Workforce diversity is the basis for the sustained growth of the enterprise. While cultivating mutual respect and ensuring all employees are motivated and enthusiastic at work, we are continuing to promote diversity, notably through increased participation of women and seniors. We are also developing health management initiatives to promote better health among executives, employees, customers and society.

"Stay closest to your thoughts for beloved ones."

In an era when customers are living past the age of 100, Nippon Life's corporate message is to "stay closest to your thoughts for beloved ones," and our desire is to "be the most familiar and approachable life insurance company" for our customers, and we

aim to achieve this by supporting customers throughout the entire Nippon Life Group.

Taking this philosophy to heart, every Nippon Life employee and executive officer will continue to provide customers with face-to-face services that address their particular needs. Furthermore, to contribute to the formation of improved communities and a better society, we will conclude agreements with local governments throughout Japan concerning a wide range of fields including health management, while continuing the "Action CSR-V: Social Contributions by 70,000 People" campaign.

Furthermore, as a Gold Partner (life insurance) for the Olympic and Paralympic Games Tokyo 2020, we have developed various initiatives across Japan to spread the Olympic and Paralympic Movement under the slogan of "Let's all begin to play and support." As part of these initiatives, we launched the "Nippon Life Insurance Countrywide Caravan for All 2020" in July 2018, which will make appearances in each of Japan's 47 prefectures over the period of approximately 2 years. Nippon Life was also appointed to the top tier of the Tokyo 2020 Olympic Torch Relay sponsorship program in March 2019. We will continue to contribute to the success of the Olympic and Paralympic Games Tokyo 2020 with the help of all of our executives and employees.

In Closing

Nippon Life celebrated its 130th anniversary on July 4, 2019. The driving force for these 130 years of development is none other than our strong sense of duty and willpower to consider our customers before anything else through face-to-face activities and support peace of mind by understanding their situation.

Moreover, the Sustainable Development Goals (SDGs) were adopted by the United Nations in 2015, and meeting these goals by listening to the voices of various stakeholders and carrying out full-scale activities addressing diversifying and complex social issues is achieved through Nippon Life's founding spirit.

For Nippon Life to provide support for people to live better lives for 150 or 200 years into perpetuity, we will support our customers and continue to develop alongside regions and society.

We ask for your continued support and patronage.

July 2019

Hiroshi Shimizu

Nippon Life's Value Creation Model

The Source of Value Creation at Nippon Life

A 130-year history

An unwavering spirit of mutual aid

Numerous customers

Number of customers: Approx. 11.88 million Number of corporate clients: Approx. 250,000

A system that delivers value

Number of sales representatives: Approx. 50,000 Various sales and service channels

Steady capital

Total assets: Approx. ¥68 trillion Solvency margin ratio: Approx. 933%

Principles

Contribute to the stability and enhancement of people's lives under the precepts of Conviction, Sincerity and Endeavor

Medium-Term Management Plan "Zen Shin –next stage—"

Nippon Life Group: leading the way in an era when a lifetime spans 100 years

Promoting growth strategies

- Increasing profitability under an ultra-low interest rate environment
- Expand the social roles of the Nippon Life Group
- Steadily expand the profit of Group businesses

Reinforcing our management platform

ERM

Advanced IT utilization

Human resource development

Domestic Busines

Group Business

Asset Manageme

Customer-Oriented Business Operations

Undertaking important sustainability priorities

Social Issues

Poverty and inequality Gender equality Super-aging of society

Access to finance Climate change Declining population

Values Offered to Stakeholders

Customers

- Fulfill long-term coverage obligations
- Stable payment of dividends

Investors

- Provide investment opportunities through appropriate information disclosure
- High creditworthiness backed by a strong financial position

Communities and Society

- Development of regions and society
- Conservation of the global environment

Employees

- A motivating and positive work environment
- Instill pride in employees



Realize a safe, secure, and sustainable society

Realize a society that does not create poverty and inequality



Build a society that can boast to the world of good health and long lives



Realize a sustainable global environment



Enhancing strengths

Nippon Life's Sustainability Management

—Seeking to Build a Sustainable Society—

With the spirit of "co-existence, co-prosperity and mutualism" serving as the foundation for business activities at Nippon Life, we aim to increase our corporate value by contributing to the realization of a safe, secure, and sustainable society in all corporate activities throughout the entire value chain.

With this approach, we will promote sustainability management with an emphasis on key priorities selected based on both stakeholder expectations, including the SDGs, and relevance to our business, relating to societal obligations and the essence of Nippon Life.

Various Social Issues

Expectations from stakeholders

Nippon Life's social responsibilities

Nippon Life's identity

—Important Sustainability Priorities—

▶P20-21

1	Customers/ communities and society	Improve customer satisfaction and enhance the provision of information Address social issues through provision of products and services Provide universal services Provide insurance services suited to every region Contribute to shaping a sustainable society through asset management Build cooperative relationships and contribute to the development of communities and society
2	Environment	Initiatives for climate change
3	Employees	Recruitment, development and retention of diverse human resources Promote diversity and inclusion Promote workstyle reforms and health management
4	Corporate governance	Long-term stable business operation through the mutual company structure Proper distribution of economic value Strengthen corporate governance Integrate CSR issues into management Stakeholder engagement
5	Compliance	Strengthen the compliance system
6	Human rights	Management respectful of the human rights of all people

Realize a safe, secure, and sustainable society

SUSTAINABLE GEALS
DEVELOPMENT GEALS
17 GOALS TO TRANSFORM OUR WORLD

Realize a society that does not create poverty and inequality

https://www.nissay.co.jp/kaisha/csr/management/

Build a society that can boast to the world of good health and long lives

Realize a sustainable global environment

External Evaluations

October 2018

Our easy-to-use screen for the new policy application process on new mobile devices was evaluated and received the 2018 UCDA Award in the Electronic Screen for Policy Application Processes in Solicitation Activities for Life Insurance Category at the UCDA Awards 2018 sponsored by the Universal Communication Design Association.



January 2019

Our initiatives to promote a 100% childcare leave acquisition rate among male employees, appoint and cultivate female managers, and promote diversity were evaluated and received the Grand Prize for Lively Mutual Encouragement for Men and Women from the Osaka Prefectural Government.



February 2019

The wide-ranging social contribution activities carried out by all of our executives and employees were evaluated and received the Grand Prize in the Corporate Category of the Social Contribution Awards for Advancing a Mutual Aid Society in Tokyo sponsored by the Tokyo Metropolitan Government.



March 2019

Our initiatives related to ESG investment were evaluated and received the Minister of the Environment Award in the Japan Green Investment Category of the Japan Green Bond Awards.



March 2019

Our contributions to the development of capital markets through public offerings of subordinated debt were evaluated and received the Innovative Debt Deal of the Year Award in the Corporate Bond Category of the 2018 DEALWATCH AWARDS sponsored by Refinitive Japan K.K.



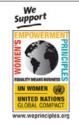
Participation in Sustainability Initiatives

In order to carry out social responsibilities as a life insurance company and contribute to the safe and secure development of a sustainable society, we have endorsed or become signatories to the following initiatives inside and outside Japan, starting with the United Nations Global Compact and its universal principles concerning human rights, labor, the environment, and corruption prevention.

United Nations Global Compact



Women's Empowerment Principles



United Nations Principles for Responsible Investment



The Equator Principles



Task Force on Climate-related Financial Disclosures



The "Results for FY2018" and "Action Policies for FY2019" columns include only brief excerpts or summaries. For the full versions, please visit the Nissay website. (https://www.nissay.co.jp/kaisha/csr/management/pdf/importantissue2019.pdf) for the full versions.

Furthermore, detailed information can also be found on POO of this disclosure document.

			of this discissive documents		
Field	Important Sustainability Priority	Initiatives/Targets in the Medium-Term Management Plan	Results for FY2018 (Excerpt/Summary)	Action Policies for FY2019 (Excerpt/Summary)	
	Improve customer satisfaction and enhance the provision of information	 Formulate Customer-Oriented Operational Management Policy and further develop its initiatives 	● Achieved consistent high customer satisfaction rating at 89.2 % ▶P36–37	Promote customer-oriented business operations in all fields	
	Address social issues through provision of products and services	 Provide products and services that contribute to solving social issues in Japan Provide a broad range of support that transcends the insurance field 	 Provided GranAge Star to accommodate uncertainty for seniors-only households Enhanced services that support disease prevention and early detection 	 Consider potential products and services that contribute to the resolution of social issues in Japan 	
	Provide universal services Provide universal services	 Offered respectful support for senior policyholders 	Consider services that contribute to universal services		
	Provide insurance services suited to every region • Provide procedures and services for customers that accommodate regional characteristics and lifestyles	● Launched a smartphone app	 Consider enhancements to contact lines with customers to accommodate regional characteristics and lifestyles 		
Customers/ communities and		(Access to insurance services)	 Offered insurance services in six countries: United States, Australia, India, China, Thailand, and Indonesia 	 Expand and maintain insurance services offered in advanced countries Consider new investees in accordance with regional strategies 	
society	Contribute to shaping a sustainable society through asset management	 ■ Bolster ESG investment through various kinds of initiatives in conjunction with the signing of the United Nations Principles for Responsible Investment ⇒ Investment into ESG bonds: ¥700 billion ● Growth in invested companies through initiatives related to Japan's Stewardship Code 	 Investment in ESG bonds: ¥448.1 billion Documented investment prohibitions related to various weapons manufacturing companies and coal-fired power stations Held focused dialogues with 338 investee companies Held dialogues from the perspective of ESG on topics such as industries, etc. that have significant amounts of CO₂ emissions 	 Continue to promote and bolster ESG investments Begin applying the Equator Principles Strengthen the quality and frequency of dialogues by improving the personnel involved and information provided 	
	Build cooperative relationships and contribute to the development of	Provide a broad range of support that transcends the insurance field Contribute to regions and society	 Built infrastructure to connect Company-managed daycare centers across Japan with companies and employees 	 Promote initiatives related to realizing a society that can balance childcare and work 	
	communities and society	⇒Participation of all directors and employees in social contribution activities	 Concluded comprehensive agreements for public-private sector partnerships with 28 prefectures 100% participation rate for social contribution activities for 4th consecutive year 	 Strengthen contributions to regions and society in cooperation with local governments Continue to encourage 100% participation and independent initiatives at Group companies 	
Environment	Initiatives for climate change	(New in FY2018)	 Calculated and announced amounts of greenhouse gas emissions Acquired ZEB Ready certification for newly constructed sales bases Endorsed TCFD recommendations 	 Ascertain the amount of greenhouse gas emissions at Group bases Implement disclosure in consideration of the endorsed TCFD recommendations 	
Employees	Recruitment, development and retention of diverse human resources Promote diversity and inclusion Promote workstyle reforms and health	 Promote versatile activities by diverse personnel ⇒Percentage of management positions filled by women: 20% ⇒Promote 100% of male employees taking childcare leave Promote the mental and physical health of all employees and sustainable growth ⇒20% reduction in average monthly overtime hours compared to 	 Percentage of management positions filled by women: 19.9% 100% of eligible male employees took childcare leave for 6th consecutive year 16.2% reduction in monthly average overtime work compared to FY2016 Regular rate of taking annual leave: 70.5% 	 Strengthen and promote development of human resources (promote the activities of female employees, highly specialized personnel, veterans, global human resources, etc.) Continue initiatives related to workstyle reforms Implement My Personal Health Plan for all executives and employees 	
	management	FY2016 ⇒70% of vacation days taken			
	Long-term stable business operation through the mutual company structure	Continue to pay a stable dividend to policyholders	 Distributed dividends for FY2019 to participating insurance policyholders based on financial results from FY2018 (Policyholder dividend payout ratio: 49%) 	Continue to pay stable dividends to policyholders	
	Proper distribution of economic value				
Corporate governance	Strengthen corporate governance	 Deliberate on the Nippon Life Group's management structure at the Group Management Promotion Committee 	 Set up a Group sales management base that clarifies creation of Group-wide rules, responsibilities, and authority 	 Further sophistication of the Group's operation structure through application of a Group operations management base 	
-	Integrate CSR issues into management	Reflect CSR priorities in management	 Conducted dialogues with experts related to the SDGs Announced Nippon Life's Vision for Achieving the SDGs 	 Promote PDCA for important sustainability priorities Consider initiatives aimed at achieving the SDGs 	
	Stakeholder engagement				
Compliance	Strengthen the compliance system	 Establish and implement compliance programs and teach and entrench principles 	 Deliberated measures related to compliance topics and monitored the status of initiatives 	 Implement education and entrenchment for further permeation of the compliance philosophy 	
Human rights	Management respectful of the human rights of all people	(New in FY2018)	 Set up human rights policies in addition to initiatives taken by the existing Social Integration and Human Rights Research Promotion Committee 	 Continue development and education related to various human rights issues 	
Risk management	Upgrade the approach to ERM	 Introduce risk appetite framework on a Group-wide basis Equity accumulation toward securing financial soundness as a medium-term target ⇒Equity: ¥6.5 trillion 	 ■ Increased sophistication of risk appetite framework ■ Equity: ¥6.2 trillion 	Continue effective PDCA aimed at further permeation of risk appetite Maintain equity accumulation	